

# South Nassau Unveils Employee Recognition Program

South Nassau Hospital has launched “Employee of the Quarter,” a program that recognizes employees throughout the hospital for providing excellent customer service to patients, visitors and colleagues. All employees who have been chosen as an Employee of the Quarter during a calendar year are eligible to be selected as Employee of the Year.

To qualify for Employee of the Quarter, a staff member must first be recognized by patients or visitors through a card, letter or patient survey conducted by Hospital Consumer Assessment of Health Care Providers and Systems (HCAHPS). They may also be eligible if they are recognized through their own department recognition programs or by receiving a “You Cared” card.

The manager recognition or “You Cared” card is an easy way for a manager or supervisor to recognize an employee for

providing service excellence. The issuing manager must complete the card and give it to the employee, who must then submit it to Human Resources. The employee will receive either a free movie pass or meal voucher.

At the end of each quarter, the Employee Recognition Selection Committee will review all eligible employees who have been recognized. An Employee of the Quarter will be chosen based on the quality and consistency of his or her service.



The “You Cared” card, an easy way for a manager or supervisor to recognize an employee for providing service excellence.

Each of the four Employees of the Quarter has an opportunity to win the title of South Nassau’s Employee of the Year. The Employee Recognition Committee will select the employee and announce the winner at the Annual Employee Service Awards dinner. The Employee of the Year will receive a gift certificate, an award of recognition and special mention in *Intercom* and on the South Nassau intranet.

For more information, speak to your department manager or supervisor, or call Human Resources at extension 4080.

## Oncology Nurses Receive Special Certification

South Nassau recognized eight oncology nurses who were certified in oncology by the American Board of Nursing Specialties. The ceremony took place in South Nassau Hospital’s Conference Center on December 10.



From left, Gayle Somerstein, R.N., manager of surgical oncology services; Maryann Vella, R.N., Liz Bachoo-Garib, R.N.; Mariyamma Mathew, R.N.; and Anuradha Pant, R.N.; all from Surgical Oncology; Nancy Rosenthal, R.N., former nurse practitioner of surgical oncology; Donna Moeller, R.N., radiation oncology; Lori Saunders, R.N., nurse manager, F3; Cat Taylor, assistant vice president of oncology services; Elizabeth Muller, R.N., assistant vice president of patient care services; and Eileen Mahler, R.N., director of nursing. Rajiv Datta, M.D., medical director of the cancer center and chairman, department of surgery, in background.

## Commemorating the Life of Martin Luther King Jr.

On January 18, South Nassau recalled the legacy of the slain civil rights leader and Nobel peace prize winner Martin Luther King Jr.

Althea Williams, administrative director of the family medicine center, reflected on Dr. King’s nonviolent work to end racial discrimination and segregation. A soloist from Bethel Gospel Tabernacle in Jamaica, Maleeka Holdson, sang the national anthem a cappella.

Following the presentation, Ms. Williams performed a skit playing Rosa Parks, the civil rights pioneer who refused to give up her bus seat to a white passenger in 1955. Ms. Parks’s act of defiance began a movement that ended legal segregation in America.

At the close of the ceremony, attended by more than 100 members of the South Nassau staff, Ms. Williams recited Dr. King’s iconic “I have a dream” speech. The moving tribute closed with the audience holding hands and singing “We Shall Overcome.”

