

South Nassau Stands the Test of Time



Joseph A. Quagliata
President & CEO

It almost sounds like a warning, the kind that would appear in small print on the back of a package:

“Persons considering careers in health care should have a strong desire to help others; genuine concern for the welfare of patients and clients; and an ability to deal with people of diverse backgrounds in stressful situations.”

This is actually the advice that the U.S. Department of Labor’s Bureau of Labor Statistics has posted on its Web site for those who may be interested in pursuing a career in health care. Despite the no-nonsense style in which it is written, it is an accurate description of the qualities that every health care worker must possess. The department doesn’t mention clinical skills like the ability to read an x-ray or prescribe medication. It is understood that our clinicians and other staff members have the training and expertise necessary to perform their jobs and it’s assumed that those skills are vitally important. But these other qualities are things that cannot be taught. Desire, concern, ability to deal with people – these are the attributes that our patients and visitors will remember and appreciate.

In this issue of *Intercom*, you will read about employees throughout the hospital who embody these qualities. You will meet an ASU employee who received the most patient compliments; you will learn about our Home Care employee of the month; and we shine our spotlight on the dedicated employees of the Power Plant.

In 2006, there were 14 million Americans employed in the health care industry, according to the Labor Department. Within the next eight years, this sector is expected to grow by nearly 22 percent. Perhaps some of the more than 100 children who attended our recent “Take Your Children to Work Day” will ultimately decide to become health care professionals like their parents.

We also continue our series on day trips, profiling a colleague who often visits a northern New Jersey sculpture park. I’m sure you will enjoy reading about our hospital’s participation in our annual 5K Run/Walk and Multicultural Health Fair.

Thank you for your ongoing support of our hospital. On behalf of the board of directors, administration and most of all, our patients, I salute your unflagging desire to help others and genuine concern for the welfare of patients and clients. I applaud your ability to deal with people of diverse backgrounds in stressful situations.

Sincerely,

Joseph A. Quagliata
President and CEO

Nominations Wanted!

South Nassau Hospital is seeking nominations for the Excellence in Service Citation. The award recognizes a physician who demonstrates outstanding customer service to his/her patients and their families, colleagues and hospital staff and inspires other doctors to follow suit.

Call Sheila D’Nodal, M.D., at (516) 632-4420 with your nomination. The deadline for submissions is November 27.



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